

## **HAINFORD PARISH COUNCIL**

### **Clerk to the Council**

Mrs K N Medler

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Anglian Water  
Customer Services  
PO Box 10643  
Harlow  
CM20 9HB

19<sup>th</sup> March 2014

Dear Sirs,

Following consultation with the Environment Agency, we are writing to you on behalf of the Parishioners of Hainford, who constantly suffer with problems with their foul water drainage as a result of the inadequacy of the current sewage system and the inadequacy of the pumping stations in Stratton Road and Chapel Road.

Parishioners complain that their systems are constantly backing up and that the pumping station in Stratton Road often needs to be pumped out externally by tankers.

These problems have been going on for several years and have been exacerbated by the recent linking of houses in Stratton Strawless to the sewage system.

Up to now Anglian Water has merely concentrated on dealing with the symptoms on an ad hoc basis. Given that Anglian Water has a statutory responsibility to manage and deal with any foul water overload, the Parish Council feels that Anglian Water, rather than simply tackling the symptoms, should be dealing with the root causes of the problem.

Consequently please can you provide an indication of why these problems exist and what Anglian Water is doing to tackle the root causes of them.

Yours sincerely,

Mrs K Medler  
For and on behalf of Hainford Parish Council